

Man Infraconstruction Limited

Registered Office: 12th Floor, Krushal Commercial Complex, G.M. Road, Chembur West,
Mumbai – 400 089.

Tel: +91 22 4246 3999 | **CIN:** L70200MH2002PLC136849

Website: www.maninfra.com | **Email Id:** investors@maninfra.com

ONLINE DISPUTE RESOLUTION:

The Securities and Exchange Board of India (“SEBI”) vide its circular number SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023 has introduced a common Online Dispute Resolution Portal (“ODR”) which combines online conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market. The ODR Portal allows investors with additional mechanism to resolve the grievances.

The SEBI Master Circular for Online Dispute Resolution can be accessed from the weblink: https://www.sebi.gov.in/legal/master-circulars/dec-2023/master-circular-for-online-resolution-of-disputes-in-the-indian-securities-market_80236.html

STEPS FOR RESOLVING INVESTOR GRIEVANCES:

Step 1- Raise your grievance with Link Intime India Private Limited [Company’s Registrar and Transfer Agent (“RTA”)] or with the Company:

Investors may lodge the compliant either with the Company by writing on its registered office address or with RTA by using URL as mentioned below:

https://liiplweb.linkintime.co.in/rnthelpdesk/Service_Request.html

or by sending physical correspondence at:

Link Intime India Private Limited
Unit: Man Infraconstruction Limited
C-101, 247 Park, L B S Marg,
Vikhroli (West), Mumbai- 400083

Step 2- Lodging complaint on SEBI SCORES platform:

If the grievance is not resolved at Stage 1, or if the investor is not satisfied with the resolution provided by the Company/ RTA, then he/she may escalate the issue through SCORES Portal which can be accessed at <https://scores.sebi.gov.in/>

Step 3 – Lodging complaint on ODR Platform:

If the investor is not satisfied with the outcome of grievance resolution received from SCORES Portal, then the investor can initiate the dispute resolution process through the Smart ODR Portal within the applicable timeframe under law.

Link for SMART ODR is: <https://smartodr.in/login>

Important points to be noted:

- There is no fee for registration of complaints/ disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor/ listed entity/ its RTA (as the case may be).
- Complaint on ODR may be initiated when the complaint is not under consideration by the market participants and SCORES platform or not pending before any court, tribunal or consumer forum or commencement of liquidation or winding up process against the market participant.
- The dispute resolution through the ODR Portal is to be initiated within the applicable law of limitation (reckoned from the date when the issue arose/occurred that has resulted in the complaint/date of the last transaction or the date of disputed transaction, whichever is later).

For Man Infraconstruction Limited

Sd/-

Durgesh Dingankar**Company Secretary and Compliance Officer**